

Other Services

In the event of an emergency with a council service or to report a problem with a council service.

Phone 1300 459 689.

Follow the prompts to be connected to the service you require.

During normal business hours, all enquiries should be directed to Council Administration offices in Cootamundra or Gundagai.

Via email: to mail@cgrc.nsw.gov.au

In writing: addressed to PO Box 420

Cootamundra NSW 2590

By phone: 1300 459 689

Your enquiry will be processed through the CGRC records system, ensuring it reaches the correct department for resolution.

For emailed enquiries, an automated response will be sent to you.

For more information visit the The CGRC Customer Service Charter on our website www.cgrc.nsw.gov.au & Facebook page @CootamundraGundagaiRC

Council roles and responsibilities

Councils provide essential services & facilities to our communities.

Councils deliver services such as: libraries, sporting facilities, playgrounds & parks, local swimming pools, festivals & events, community programs, bike paths & walking trails.

Councils are also involved in sustainability, environmental protection, investment attraction, tourism & emergency management.

All councils are required by legislation to deliver certain services.

Being a representative decision-maker for their community.

Providing services & facilities in a fair & sustainable way.

Representing their community to other tiers of government.

Planning at the local level for the development & future needs of the area.

Providing for the welfare, wellbeing, & interests of their community.

Managing, developing, & conserving the environment.

HELP US DELIVER BETTER SERVICES TO YOU!



Our Place Our Future

A vibrant region attracting people, investment & business through innovation, diversity, & community spirit.



**COOTAMUNDRA-
GUNDAGAI** REGIONAL
COUNCIL

Garbage Collection Services

To assist with a productive garbage collection service:

- Leave your bins out the night before scheduled garbage collection day.
- Ensure there is at least a bin width between bins on kerbside.
- Sort your waste; contamination of incorrect waste in bins can foul a whole load.
- Don't overload your bin in particular green waste. Moist & wet green waste is heavy.
- Occasionally give your bins a wash out.
- Ensure bins are placed with lid opening facing the roadside.
- Ensure bins are on level ground.
- Don't block driveways with your bins.
- Ensure bin is accessible for truck to collect. e.g. not blocked by vehicle.

Water & Sewer Services

Keep Your Wipes out of our Pipes!
Items other than toilet paper, cause major problems with sewerage blockages. These blockages can occur in your sewer pipes, requiring the services of a licensed plumber to rectify.

Regularly check your water meter.
Turn off all taps within your household, & check if your water meter is ticking over. You could have an internal leak.
Keep your household taps maintained.

The average home loses over 40,000 litres of water a year from unattended leaks.



Parks & Gardens Services

To help us keep them beautiful, user friendly & pristine:

Report damage immediately.
Clean up after yourself, using the rubbish bins provided, or take your rubbish home.
Never dispose of household rubbish in park bins.
Supervise children.
Use the facilities for the intention of what they are supplied.
If using barbeques, clean up when finished.
Dispose syringes in receptacles provided.
Please respect the spaces created for your enjoyment.



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